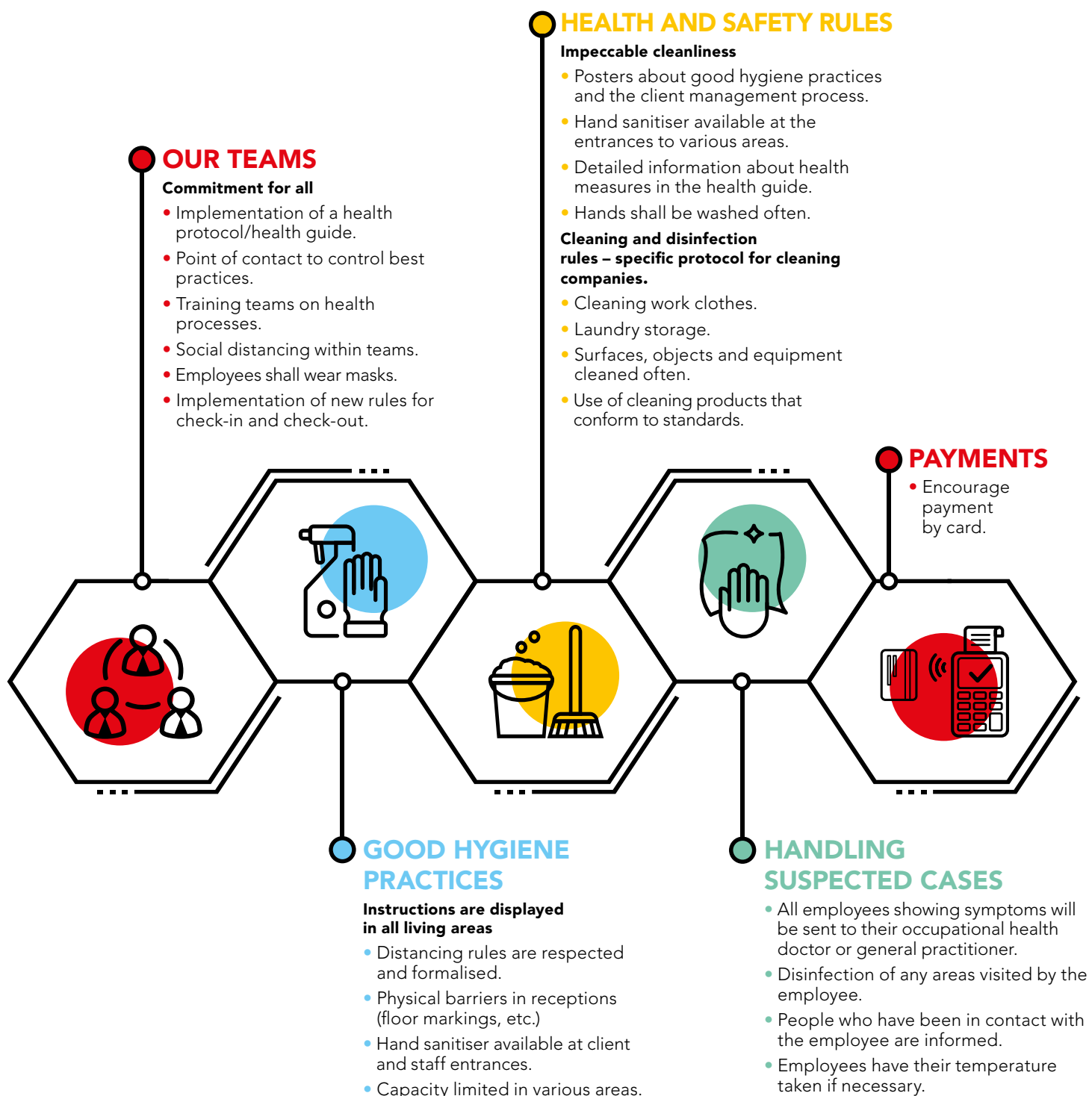


OUR HEALTH AND SAFETY COMMITMENTS

Our Relais Spa, Residhome and Séjours & Affaires teams are fully committed to ensuring total compliance with the necessary regulations to ensure our clients and employees stay safe.

We have implemented very strict health and safety and cleaning rules together with our partners in order to guarantee everyone's safety.



HEALTH REGULATIONS ARE ESSENTIAL FOR EVERYONE DURING YOUR STAY.



YOUR ARRIVAL

- ✓ Wearing a mask is compulsory
- ✓ Signs and arrows facilitate physical distancing
- ✓ Hand sanitiser available
- ✓ Plexiglas shields at reception / Check in: **no direct contact**
- ✓ Reception staff **trained in health regulations**
- ✓ Credit card payments preferred



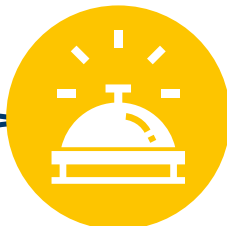
COMMUNAL AREAS

- ✓ Wearing a mask is compulsory
- ✓ Signs and arrows facilitate physical distancing
- ✓ Hand sanitiser available
- ✓ Preventive measures displayed
- ✓ Lift: limited number of people
- ✓ Fitness room, pool, relaxation area: **limited capacity** or **closure**
- Cleaning carried out **according to current health regulations**



YOUR ROOM

- ✓ Cleaning carried out **according to current health regulations**
- ✓ Specific cleaning-company protocol
- ✓ Documentation **removed** and now available at reception



BAR - RESTAURANT

CLOSED

- ✓ Takeaway (according to residence):
 - breakfast
 - meals (for certain residences with a restaurant)
 - specially adapted buffet, individually wrapped products...

WHEN OPEN

- ✓ Wearing a mask is compulsory while moving around
- ✓ Signs and arrows facilitate physical distancing
- ✓ Hand sanitiser available
- ✓ Limited contact during room service
- ✓ Cleaning carried out **according to current health regulations**



YOUR DEPARTURE

- ✓ Wearing a mask is compulsory
- ✓ Signs and arrows facilitate physical distancing
- ✓ Hand sanitiser available
- ✓ Plexiglas shields at reception / Check out: **no direct contact**

